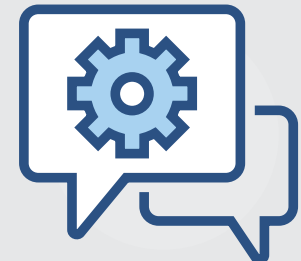
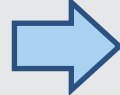


Execute Implementation Methodology

Project Management



Foundation

- Project team organization and commitment
- Finalize detailed project plan and charter
- Review technology architecture design
- Establish project infrastructure
- Documentation and training approach
- Project kick-off

Discover, Define

- Prepare network environment
- Software installation
- Project team training
- Validate BA process models
- Prepare process blueprint
- Refine detailed workplan, budget and charter

Build, Tune and Prepare

- Finalize process model within software
- Establish roles and responsibilities for key users
- Develop and execute test scripts for business processes
- Prepare training and documentation
- Develop interfaces, custom applications, conversions and reports
- Perform system and acceptance testing
- Plan for cutover

Deliver and Support

- Conduct end-user training
- Prepare production environment
- Execute cutover plan
- Monitor progress
- Post implementation support

Quality Assurance



Training & Change Management

User Productivity Kit in the Implementation Lifecycle



Documentation

- Process guides
- User acceptance
- Test scripts

Training

- Instructor-led training
- Web-based-training
- Job aids
-
- Usage tracking

Performance Support Material

- Simulations
- Application coach
- Job aids
-
- Usage tracking

GO-LIVE

UPK Developer

Single Source Development and Customization